

PRIVACY POLICY

League Sports Services, LLC (d.b.a. SportsSignup®) has been awarded TRUSTe's Privacy Seal signifying that this privacy policy and practices have been reviewed by TRUSTe for compliance with TRUSTe's program requirements (http://www.truste.com/privacy_seals_and_services/consumer_privacy/privacy-programs-requirements.html) including transparency, accountability and choice regarding the collection and use of your Personal Information. The TRUSTe program does not cover information that may be collected through downloadable software and behind the login. The TRUSTe program covers only information that is collected through these Web sites, <http://www.sportssignup.com> and <http://sportssignup.com>

TRUSTe's mission, as an independent third party, is to accelerate online trust among consumers and organizations globally through its leading privacy trustmark and innovative trust solutions. If you have questions or complaints regarding our privacy policy or practices, please contact us at privacy@sportssignup.com (<mailto:privacy@sportssignup.com>). If you are not satisfied with our response you can contact TRUSTe here (<https://feedback-form.truste.com/watchdog/request>).

Introduction

SportsSignup takes privacy and data protection issues seriously. We have designed this Privacy Policy to explain how we handle personal information collected from participants who register for services and submit information to SportsSignup through the Internet.



As the SportsSignup services evolve, we may revise this policy, so please check back frequently. If you have questions about SportsSignup's privacy practices please contact us at privacy@sportssignup.com (mailto:privacy@sportssignup.com).

SportsSignup is committed to safeguarding your privacy online. Our Privacy Policy is posted below to help you understand the care with which Personal Information is treated whenever you use our web site.

Scope of this Privacy Policy

This Privacy Policy covers SportsSignup's treatment of personal information collected from individuals, families and teams (hereafter "Registrant" or "Registrants") who use the SportsSignup services, as well as consumer information that we acquire in the course of our business. All users of SportsSignup are adults over the age of 18, who are either completing a registration to participate themselves or are completing registration(s) for their minor children. Therefore, any references to a "Registrant" in this Privacy Policy could refer to a minor child or to an adult, with the assumption that all data for any minor child is entered by the adult parent/guardian of that child. Please refer to the section of this Privacy Policy entitled "Policy for Minors" for more information.

This Policy does not apply to the practices of companies that SportsSignup does not own or control, or to people that SportsSignup does not employ or manage.

Personal Information

The SportsSignup system collects information about Registrants on behalf of the organization ("Customer") in which a Registrant is participating, for use by the Customer. SportsSignup acts as an agent in collecting information from Registrant for the Customer and produces a variety of reports and notification for the Customer about Registrants. The Personal Information we collect on the site includes first name, last name, email address, mailing address, birthdate, grade, medical information (e.g. allergies, doctor name, etc.), and any information Customer may choose to collect.



Personal Information is protected by a password that Registrant chooses. Users should assure that the password selection is not obvious (name, address, etc.) and should change it periodically. Personal Information is stored in Microsoft's SQL Server Database, which supports industry standard security. The Database is hosted by Amazon Web Services(AWS), a top-grade hosting company and Microsoft Certified Partner.

Registrants can add their photograph, primarily for Customer administrators and/or coaches to identify participants, or to facilitate the printing of a photo-based identification card. If a Registrant is uncomfortable with a photograph as part of their account information, they should delete it (or not add one).

Teams

Customer administrators have the ability to create and manage "Teams". A Team is defined as a group of Registrants, typically referred to as a "Team Roster" or "Roster", that are co-participants during a sport season. For example, a soccer Team might consist of 15 players and 3 coaches/assistant coaches, who are all considered "Team Members".

Teams: Public Information

The Personal Information that may be shared publicly for the purpose of generating a Team Roster is last name, first initial, Team name and jersey number. Besides the basic Team Roster information, unless otherwise specified herein, other Personal Information collected is not shared with any party other than the authorized representatives of the Customer, unless we are required to do so to complete a requirement for a Customer. For example, Registrant information may be sent as part of a Team Roster submission process from the Customer to Customer's parent organization(s). Registrants are advised to check with their organization regarding the use and privacy of Personal Information collected on behalf of the Customer.

Teams: Personal Information Sharing



The Registrant's "Contact Information", consisting of first name, last name, parent/guardian name(s), parent/guardian mailing address, parent/guardian phone number(s), parent/guardian email address(es) and are available as "view only" fields by other Team Members, and are only accessible if a) the Registrant has been placed on a Team Roster by a Customer administrator; b) the Team Roster has been made accessible by a Customer administrator; c) the Registrant (other Team Member) viewing the information has logged in using their unique username and password; and d) the Registrant has not disabled the sharing function for any of the fields mentioned above.

The Registrant's Contact Information as described above, including any emergency contact information and medical information (e.g. allergies to be aware of, Registrant's doctor, etc.) as specified by the Registrant, is always shared with Team Members identified as "Privileged Helpers". A Privileged Helper is typically someone designated by a Customer administrator as a coach, assistant coach, or manager, or similar roles that require access to such information to communicate with Team Members or to contact someone in the case of an emergency. Conversely, Contact Information about Privileged Helpers is always shared with other Team Members, so Team Members have a way to contact their coach, etc. Please contact the organization you are participating with if you have questions about what roles are considered Privileged Helpers.

Team information sharing is strictly limited to Personal Information of adults. Personal Information about children on Team Rosters, with the exception of their first and last name, are never shared with other Team Members. At any time, Registrants can modify their sharing settings such that no additional Personal Information (with the exception of first and last name) will be shared with Team Members.

We will share your personal information with third parties only in the ways that are described in this privacy policy. We do not sell your personal information to third parties.



We may provide your personal information to companies that provide services to help us with our business activities such as shipping your order or offering customer service. These companies are authorized to use your personal information *only as necessary to provide* these services to us.

Policy for Minors

SportsSignup's services are not directed to children under the age of 13, SportsSignup does not knowingly collect personal information from children under 13, as accounts are created and owned by adults over the age of 18, and any required information regarding children is entered by the adult account owner. This policy is reinforced by SportsSignup's [Terms of Use](#) (/terms-of-use) and to by all Registrants during account creation. Children should always ask parents for permission before providing any Personal Information online. No information should be submitted to or posted on this site by any minor (a user under 18 years of age) without the consent of a parent or guardian. If you are aware that your child has provided us Personal Information without your consent, please contact us at support@sportssignup.com (mailto:support@sportssignup.com).

Updating/Correcting Personal Information

For SportsSignup account holders and end users, Personal Information collected (e.g. name, address, phone numbers, etc.) can be updated, deleted or modified by logging into your SportsSignup account and clicking on "Contact Info" at the top of the page. At any time, Registrants can modify their Team Sharing settings such that no additional Personal Information (with the exception of first and last name) will be shared with Team Members.

Cookies and Tracking Technologies

Technologies such as: cookies, beacons, tags and scripts are used by League Sports Service LLC, affiliates, or analytic or service providers. These technologies are used in analyzing trends, administering the site, tracking users' movements around the site, and



site and to gather demographic information about our user base as a whole. We may receive reports based on the use of these technologies by these companies on an individual as well as aggregated basis.

We use cookies for authentication. Users can control the use of cookies at the individual browser level. If you reject cookies, you may still use our site, but your ability to use some features or areas of our site may be limited.

Analytics / Log Files

As is true of most web sites, we gather certain information automatically and store it in log files. This information includes internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, operating system, date/time stamp, and clickstream data. We do not link this automatically collected data to other information we collect about you.

Behavioral Targeting/ Re- Targeting

We partner with a third party to either display advertising on our website or to manage our advertising on other sites. Our third party partner may use technologies such as cookies to gather information about your activities on this website and other websites in order to provide you advertising based upon your browsing activities and interests. If you wish to not have this information used for the purpose of serving you interest-based ads, you may opt-out by clicking here (<http://preferences-mgr.truste.com/>).

Local Storage Objects (LSOs) HTML5

We use Local Storage Objects (LSOs) such as HTML5. Third parties with whom we partner to provide certain features on our site or to display advertising based upon your Web browsing activity use LSOs such as HTML 5. Various browsers may offer their own management tools for removing HTML5 LSOs.



Credit Card Information

When Registrants use the SportsSignup system to make payment via credit card, the payment information is entered on a secure web page, using SSL encryption and processed via a merchant account. Only the last 4 digits of the credit card number are stored in the SportsSignup system. The Customer name (e.g. Springfield Soccer League) will appear on the Registrant's credit card statement.

SportsSignup is enrolled in Trustwave's Trusted Commerce program, a third party service provider, to validate compliance with the Payment Card Industry Data Security Standard (PCI DSS) mandated by all the major credit card associations including: American Express, Diners Club, Discover, JCB, MasterCard Worldwide, Visa, Inc. and Visa Europe.

We follow generally accepted standards to protect the personal information submitted to us, both during transmission and once we receive it. No method of transmission over the Internet, or method of electronic storage, is 100% secure, however. Therefore, we cannot guarantee its absolute security. If you have any questions about security on our Web site, you can contact us at Support@SportsSignup.com (mailto:Support@SportsSignup.com)

User Data Supplementation

SportsSignup provides a service, called **KidSafePlus®** (/background-checks), to help manage the background check process for individuals designated by our Customer. While it is understandable that consumers are reluctant to disclose their Social Security Number, it is a crucial piece of information to help ensure the name being provided will match potential criminal records, to acquire a list of possible aliases used, and to provide additional information reduce the number of false positives resulting from "common name" matches. Social Security numbers are captured as part of a Registrant's profile, and passed on to our background check partner (via secure communications), who performs the background check. The specific background check provider used is fully disclosed during the background check



registration process. The Social Security numbers are deleted from the SportsSignup system once the results are returned (often minutes after the user supplies the information).

Testimonials

We post customer testimonials on our website, which may contain personal information such as the customer's name. We do obtain the customer's consent prior to posting the testimonial to post their name along with their testimonial. If you wish to update or delete your testimonial, you can contact us at privacy@sportssignup.com (<mailto:privacy@sportssignup.com>).

Mailing Lists

E-mailing Registrants is the primary method by which Customers communicate with Registrants - and a vital component of the SportsSignup system. Therefore, Registrants can expect to receive periodic e-mails from the Customer regarding sign-up deadlines, meeting notices, and other timely notifications.

E-mail information collected is not shared with any other party, unless authorization is granted and explicitly defined in SportsSignup's Service Agreement with Customer. Registrants are advised to check with their organization regarding the use and privacy of Personal Information collected on behalf of the Customer.

Opt out Preferences

If you wish to subscribe to our newsletter(s), we will use your name and email address to send the newsletter to you. Out of respect for your privacy, you may choose to stop receiving our newsletter or marketing emails by following the unsubscribe instructions included in these emails, accessing the email preferences in your account settings page or you can contact us at Marketing@SportsSignup.com (<mailto:Marketing@SportsSignup.com>)



Legal Disclaimer

We reserve the right to disclose your personal information as required by law and when we believe that disclosure is necessary to protect our rights and/or comply with a judicial proceeding, court order, or legal process served on our web site.

If SportsSignup is involved in a merger, acquisition, or sale of all or a portion of its assets, you will be notified via email and/or a prominent notice on our Website of any change in ownership. Further, SportsSignup may transfer, or otherwise provide access to, your personal information to such acquirer or buyer involved in the merger, acquisition or sale.

Blogs

If you use a bulletin board, blog, or chat room on this website, you should be aware that any personal information you submit there can be read, collected, or used by other users of these forums, and could be used to send you unsolicited messages. We are not responsible for the personal information you choose to submit in these forums. To request removal of your personal information from our blog or community forum, contact us at privacy@sportssignup.com (<mailto:privacy@sportssignup.com>). In some cases, we may not be able to remove your personal information, in which case we will let you know if we are unable to do so and why.

Links to 3rd Party Sites

Our website includes links to other websites whose privacy practices may differ from those of SportsSignup. If you submit personal information to any of those sites, your information is governed by their privacy policies. We encourage you to carefully read the privacy policy of any website you visit.

Social Media Widgets



Our website includes Social Media Features, such as the Facebook Like button and Widgets, such as the Share this button or interactive mini-programs that run on our site. These Features may collect your IP address, which page you are visiting on our site, and may set a cookie to enable the Feature to function properly. Social Media Features and Widgets are either hosted by a third party or hosted directly on our Site. Your interactions with these Features are governed by the privacy policy of the company providing it.

Data Retention

Unless otherwise specified herein, we will retain your information for as long as your account is active or as needed to provide you services. If you wish to cancel your account or request that we no longer use your information to provide you services contact us at support@sportssignup.com (mailto:support@sportssignup.com). We will retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

Changes to this Privacy Policy

SportsSignup reserves the right to modify or amend this Privacy Policy at any time and for any reason. If there are material changes to this policy or in how SportsSignup will use personal information, SportsSignup will post a prominent notice on the SportsSignup homepage at www.SportsSignup.com (/) or we will notify you by email (sent to the email address specified in your account) prior to implementing the change. The amended Terms shall automatically become effective immediately after they are posted. We encourage you to periodically review this page for the latest information on our privacy practices. Your continued use of the site or SportsSignup services after the posting of the amended Terms on the Site constitutes your affirmative: (a) acknowledgement of the terms and its modifications; and (b) agreement to abide and be bound by the terms, as amended. If you have additional questions about this Policy, please contact privacy@sportssignup.com (mailto:privacy@sportssignup.com).



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This Privacy Policy was last updated on **June 23, 2015**

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CONTACT (/CONTACTUS)

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